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As it strives to be globally recognized as center of excellence in strategic human resource and organization development, the Civil Service Commission shall ensure the transformation of every government employee into a Lingkod-Bayani.

Towards this end, it commits to:

- consistently meet the needs and expectations of its clients and other interested parties;
- continually improve the effectiveness of the quality management system, efficiency and competencies of its own workforce, as well as the quality of its systems, procedures, and policies;
- comply with statutory and regulatory requirements relevant to its operations; and
- continuously improve the way it does its business in consideration of its strategic directions and its response to the changing environment.

<i>(signed)</i> EMELITA C. JOPIA <small>Senior HR Specialist; DCC</small>	<i>(signed)</i> JEANETTE D. ALDABA <small>Supervising HR Specialist; DCC</small>	<i>(signed)</i> DAVID E CABANAG, JR <small>Assistant Commissioner; QMR</small>	<i>(signed)</i> ALICIA dela ROSA-BALA <small>Chairperson</small>
Prepared		Checked/Reviewed	Approved