Agency	Service Office	Descriptive Rating
LTO	Surallah District Office, South Cotabato	Good
LTO	General Santos City District Office	Good
LTO	General Santos City Licensing Center	Good
LTO	Cotabato City Licensing Center	Good
LTO	Koronadal City District Office, South Cotabato	Good
LTO	Koronadal City Licensing Center, South Cotabato	Good
LTO	Kabacan Extension Office, Cotabato	Good
LTO	Midsayap Extension Office, North Cotabato	Good
LTO	Kidapawan City District Office, North Cotabato	Good
LTO	Cotabato City District Office	Good
LTO	E-Patrol	Good
LTO	Bislig City District Office, Surigao del Sur	Good
LTO	Butuan City District Office, Agusan del Norte	Good
LTO	Cabadbaran City Extension Office, Agusan del Norte	Good
LTO	Patin-ay District Office, Agusan del Sur	Good
LTO	Surigao City District Office, Surigao del Norte	Good
LTO	Tandag City District Office, Surigao del Sur	Good
LTO	Marawi City District Office, Lanao del Sur	Good
LTO	Tawi-tawi Provincial Office	Good
LTO	Sulu Provincial District Office	Good
LTO	Bontoc District Office, Mt. Province	Good
LTO	La Trinidad District Office, Benguet	Good
LTO	Baguio District Office Registration	Good
LTO	Bangued District Office, Abra	Good
LTO	Regional Office No. 14 Cordillera Autonomous Region (CAR)	Good
LTO	Ifugao District Office	Good
LTO	Diliman District Office	Good
LTO	Manila South District Office	Good
LTO	Las Piñas District Office	Good
LTO	Valenzuela District Office	Good
LTO	La Loma District Office	Good
LTO	Quezon City District Office	Good
LTO	DLRC SM Super Center	Good
LTO	Makati District Office	Good
LTO	Mandaluyong Extension Office	Good
LTO	Manila East District Office	Good
LTO	Manila North District Office	Good
LTO	Marikina District Office	Good
LTO	Paranaque Extension Office	Good
LTO	Pasay District Office	Good
LTO	DLRC Robinsons Galleria	Good
LTO	Pasig District Office	Good
LTO	Quezon City Extension Office (CA)	Good
LTO	Central Licensing Office	Good
LTO	Taguig Extension Office	Good
LTO	DLRC SM North-EDSA	Good
LTO	North MVIC	Good
LTO	South MVIC	Good
LTO	Muntinlupa Extension Office	Good
LTO	DLRC Alabang Town Center	Good
LTO	DLRC Robinson's Place Fairview	Good
LTO	DLRC Ayala MRT	Good
LTO	Novaliches District Office	Good
LTO	DLRC SM Manila	Good
LTO	DLRC Metro Point	Good
LTO	DLRC Guadalupe	Good
PHIC	Local Health Insurance Offices- Laoag City, Ilocos Norte	Good
PHIC	PRO I - Dagupan Regional Office	Good
PHIC	Local Health Insurance Offices-Vigan, Ilocos Sur	Good
PHIC	Local Health Insurance Office-Eastern Pangasinan	Good
PHIC	Local Health Insurance Offices- San Fernando, La Union	Good
PHIC	Local Health Insurance Offices-Aparri, Cagayan	Good
PHIC	Local Health Insurance Offices-Gapan, Nueva Ecija	Good
PHIC	PhilHealth Express Baliuag, Bulacan	Good
PHIC	PhilHealth Express Robinson's Place Malolos	Good
PHIC	PhilHealth Express Starmall City of San Jose Del Monte, Bulacan	Good
PHIC	PhilHealth Express Meycauayan, Bulacan	Good
PHIC	Local Health Insurance Offices-Angeles City, Pampanga	Good
PHIC	PhilHealth Express Robinson's Starmills	Good
PHIC	Local Health Insurance Offices-Baler, Aurora	Good
PHIC	Local Health Insurance Offices-Tarlac City, Tarlac	Good
PHIC	PhilHealth Express Robinsons Luisita	Good
PHIC	Island Local Health Insurance Offices - Boac, Marinduque	Good
PHIC	Island Local Health Insurance Offices - Mamburao, Occidental Mindoro	Good
PHIC	Island Local Health Insurance Offices- Puerto Princesa City, Palawan	Good
PHIC	PhilHealth Express Robinson's Palawan	Good
PHIC	PRO IV-A - Lucena	Good
PHIC	PRO IV-B - Batangas Regional Office	Good
PHIC	LHIO- Lemery	Good
PHIC	Local Health Insurance Offices- Trece Martires City, Cavite	Good
PHIC	PRO V - Legazpi Regional Office	Good
PHIC	Local Health Insurance Offices- Naga City, Camarines Sur	Good

Agency	Service Office	Descriptive Rating
PHIC	Local Health Insurance Offices- Virac, Catanduanes	Good
PHIC	Local Health Insurance Offices Talibon, Bohol	Good
PHIC	Local Health Insurance Offices- Bais City, Negros Oriental	Good
PHIC	Business Center Naval, Biliran	Good
PHIC	Catarman Local Health Insurance Office	Good
PHIC	Local Health Insurance Offices-Dipolog City, Zamboanga del Norte	Good
PHIC	Local Health Insurance Offices- Pagadian City, Zamboanga de Sur	Good
PHIC	Local Health Insurance Offices-Gingoog City, Misamis Oriental	Good
PHIC	Business Center Maramag	Good
PHIC	Malaybalay Service Desk	Good
PHIC	Local Health Insurance Offices-Digos, Davao Del Sur	Good
PHIC	Caraga-Butuan	Good
PHIC	Local Health Insurance Offices-San Francisco, Agusan del Sur	Good
PHIC	Local Health Insurance Office - Jolo, Sulu	Good
PHIC	PRO CAR- Baguio	Good
PHIC	Satellite Office - Mangatarem, Pangasinan	Good
PHIC	Satellite Office - Candon City, Ilocos Sur	Good
PHIC	Satellite Office -San Carlos City, Negros Occidental	Good
PRC	Tuguegarao City, Cagayan	Good
PRC	Lucena City, Quezon	Good
PRC	Legaspi City, Albay	Good
PRC	Regional Office- Iloilo City	Good
PRC	PRC - Regional Office	Good
PRC	PRC RO9, Pagadian City	Good
PRC	Cagayan de Oro City	Good
PRC	Regional Office Davao City	Good
PRC	Baguio	Good
PSA	Regional Statistical Services Office 1	Good
PSA	Ilocos Norte	Good
PSA	Pangasinan	Good
PSA	Ilocos Sur	Good
PSA	Nueva Ecija	Good
PSA	Tarlac	Good
PSA	Region III - Central Luzon	Good
PSA	Aurora	Good
PSA	Zambales	Good
PSA	Region IVB- MIMAROPA	Good
PSA	Palawan	Good
PSA	Region IVA- CALABARZON	Good
PSA	Quezon	Good
PSA	Cavite	Good
PSA	Camarines Norte	Good
PSA	Catanduanes	Good
PSA	Region V - Bicol	Good
PSA	Negros Occidental	Good
PSA	Iloilo	Good
PSA	Aklan	Good
PSA	Region 7 Central Visayas	Good
PSA	Leyte (Tacloban)	Good
PSA	Northern Samar	Good
PSA	Eastern Samar	Good
PSA	Samar (Western)	Good
PSA	Southern Leyte	Good
PSA	Region VIII - Eastern Visayas	Good
PSA	Zamboanga del Norte (Dipolog City)	Good
PSA	Zamboanga del Sur (Pagadian City)	Good
PSA	Region IX- Zamboanga Peninsula	Good
PSA	Misamis Occidental	Good
PSA	Lanao Del Norte	Good
PSA	Region XI - Davao Region	Good
PSA	Cotabato (Kidapawan)	Good
PSA	South Cotabato / Sarangani (GenSan)	Good
PSA	Region XII - SOCCSKSARGEN	Good
PSA	Surigao del Norte	Good
PSA	Tawi-Tawi	Good
PSA	Sulu Provincial Office	Good
PSA	Ifugao	Good
PSA	Cordillera Administrative Region (CAR)	Good
PSA	NCR V - Makati, Taguig, and Pateros	Good
PSA	East Avenue	Good
PSA	Pasay City	Good
PSA	Pasig City	Good
SSS	Alaminos, Pangasinan	Good
SSS	Dagupan Branch, Pangasinan	Good
SSS	Urdaneta Branch, Pangasinan	Good
SSS	Santiago, Isabela	Good
SSS	Tuguegarao, Cagayan	Good
SSS	Baliuag, Bulacan	Good
SSS	Meycauayan, Bulacan	Good
SSS	Olongapo, Zambales	Good
SSS	Baler, Aurora	Good
SSS	Batangas	Good
SSS	Lipa, Batangas	Good
SSS	Bacoor, Cavite	Good
SSS	Boac, Marinduque	Good
SSS	San Jose, Occidental Mindoro	Good

Agency	Service Office	Descriptive Rating
SSS	Calapan, Oriental Mindoro	Good
SSS	Robinsons Sta. Rosa Market - SO, Laguna	Good
SSS	San Pablo, Laguna	Good
SSS	Sta. Cruz, Laguna	Good
SSS	Carmona, Cavite	Good
SSS	Puerto Prinsesa, Palawan	Good
SSS	Calamba, Laguna	Good
SSS	Robinsons Place Dasmarinas- SO, Laguna	Good
SSS	Robinsons Place Imus- SO, Cavite	Good
SSS	Rosario (PEZA), Cavite	Good
SSS	Infanta, Quezon	Good
SSS	Lucena, Quezon	Good
SSS	Antipolo City, Rizal	Good
SSS	Cainta,Rizal	Good
SSS	San Mateo, Rizal	Good
SSS	Goa, Camarines Sur	Good
SSS	Naga, Camarines Sur	Good
SSS	Sorsogon	Good
SSS	Tabaco, Albay	Good
SSS	Bago City, Negros Occidental	Good
SSS	Iloilo	Good
SSS	Victorias, Negros Occidental	Good
SSS	Roxas, Capiz	Good
SSS	Kalibo, Aklan	Good
SSS	Bais, Negros Oriental	Good
SSS	Tagbilaran, Bohol	Good
SSS	Toledo, Cebu	Good
SSS	Mandaue, Cebu	Good
SSS	Lapu-lapu, Cebu	Good
SSS	SSS - Cebu City	Good
SSS	Borongan Service Office, Eastern Samar	Good
SSS	Catbalogan, Eastern Samar	Good
SSS	Catarman Service Office, Samar	Good
SSS	Biliran Service Office	Good
SSS	Ormoc, Leyte	Good
SSS	Tacloban, Leyte	Good
SSS	Dipolog City, Zamboanga del Norte	Good
SSS	Ipil, Zamboanga Sibugay	Good
SSS	Pagadian, Zamboanga del Sur	Good
SSS	Zamboanga Branch	Good
SSS	Ozamiz City, Misamis Occidental	Good
SSS	Cagayan de Oro. Misamis Oriental	Good
SSS	Iligan City, Lanao del Norte	Good
SSS	Gingoog City, Misamis Oriental	Good
SSS	Valencia City, Bukidnon	Good
SSS	Oroquieta, Misamis Occidental	Good
SSS	Agora, Lapasan, Cagayan de Oro City	Good
SSS	Bajada, Davao Branch, Davao City	Good
SSS	Toril, Davao City	Good
SSS	Mati, Davao Oriental	Good
SSS	Tagum, Davao del Norte	Good
SSS	Kidapawan, Cotabato	Good
SSS	Koronadal, South Cotabato	Good
SSS	Butuan City, Agusan del Norte	Good
SSS	Surigao City, Surigao del Norte	Good
SSS	Tawi-Tawi Service Office, Province of Tawi-tawi	Good
SSS	Baguio Branch, Benguet	Good
SSS	Bangued, Abra	Good
SSS	Alabang, Muntinlupa City	Good
SSS	Cubao, Quezon City	Good
SSS	Diliman, Quezon City	Good
SSS	Kalookan	Good
SSS	Las Piñas	Good
SSS	Legarda, Sampaloc, Manila	Good
SSS	Makati 2 - J.P. Rizal	Good
SSS	Makati 3 - Ayala	Good
SSS	Mandaluyong	Good
SSS	Manila	Good
SSS	Marikina	Good
SSS	Novaliches, Quezon City	Good
SSS	Pasay- Roxas Blvd.	Good
SSS	Pasay- Taft	Good
SSS	Pasig - PALATIW (former SSS- Pasig Rotunda)	Good
SSS	San Francisco Del Monte, Quezon City	Good
SSS	San Juan	Good
SSS	Taguig, Taguig City	Good
SSS	Welcome	Good

ACCEPTABLE

Agency	Service Office	Descriptive Rating
BIR	Revenue District Office No. 54A - Trece Martirez City, South Cavite	Acceptable
BIR	Revenue District Office No. 56 - Calamba, Laguna	Acceptable
BIR	Revenue District Office No. 46 - Cainta/Taytay	Acceptable
BIR	Revenue District Office No. 60 - Lucena City	Acceptable
BIR	Revenue District Office No. 36 - Puerto Princesa	Acceptable
BIR	Revenue District Office No. 89 - Ormoc City	Acceptable
BIR	Revenue District Office No. 93B - Zamboanga Sibugay	Acceptable
BIR	Revenue District Office No. 91 - Dipolog City	Acceptable

Agency	Service Office	Descriptive Rating
HDMF	Palawan Members Services	Acceptable
HDMF	Mactan, Cebu	Acceptable
HDMF	Pasay Branch	Acceptable
LBP	Roxas (Mindoro) Extension Office	Acceptable
LBP	Villamor EO	Acceptable
LGU	Lapu-lapu City, Central Visayas	Acceptable
LGU	Malaybalay City, Bukidnon	Acceptable
LGU	Iligan City, Lanao del Norte	Acceptable
LGU	Pasay City	Acceptable
LRA	Iba, Zambales	Acceptable
LRA	San Jose, Antique	Acceptable
LRA	Registry of Deeds: Bacolod, Negros Occidental	Acceptable
LRA	Cebu Province	Acceptable
LRA	Ormoc City	Acceptable
LRA	Bukidnon Province	Acceptable
LRA	General Santos City	Acceptable
LTO	Mabalacat Extension Office, Pampanga	Acceptable
LTO	Bulacan Licensing Center	Acceptable
LTO	Cavite Licensing Center	Acceptable
LTO	Biñan District Office, Laguna	Acceptable
LTO	Talisay Extension Office, Batangas	Acceptable
LTO	Zamboanga City Licensing Center	Acceptable
LTO	Buug Extension Office, Zamboanga Sibugay	Acceptable
LTO	Tagum City District Office, Davao del Norte	Acceptable
LTO	Tacurong City District Office, Sultan Kudarat	Acceptable
LTO	Tabuk District Office, Kalinga	Acceptable
LTO	PUVRC, Quezon City	Acceptable
LTO	San Juan Licensing Center	Acceptable
PRC	Tacloban City, Leyte	Acceptable
PSA	Dumaguete City, Negros Oriental	Acceptable
PSA	Caraga Regional Office, Butuan City	Acceptable
PSA	Autonomous Region in Muslim Mindanao (ARMM)	Acceptable
SSS	Angeles, Pampanga	Acceptable
SSS	Binan, Laguna	Acceptable
SSS	Valenzuela	Acceptable

FAILED

Agency	Service Office	Descriptive Rating
BIR	Revenue District Office No. 74 - Iloilo City	Failed
BIR	Revenue District Office No. 75 - Zarraga, Iloilo City	Failed
BIR	Revenue District Office No. 113 - West Davao City	Failed
HDMF	Robinson's Place Imus, Cavite	Failed
HDMF	Bogo Service Desk, Cebu	Failed
LGU	Mandaue City, Cebu	Failed
LRA	Mandaue City, Cebu	Failed
LRA	Registry of Deeds: Tagbilaran Bohol Province	Failed
LTO	San Fernando Licensing Center	Failed
LTO	Tabaco District Office, Albay	Failed
LTO	Pasay Licensing Center	Failed
LTO	Quezon City Licensing Center	Failed
PRC	Professional Regulation Commission Manila	Failed
PSA	Biliran	Failed
PSA	Muntinlupa City	Failed

2ND RCS

Agency	Service Office	Descriptive Rating
BIR	Revenue District Office No. 74 - Iloilo City	Good
BIR	Revenue District Office No. 75 - Zarraga, Iloilo City	Good
BIR	Revenue District Office No. 113 - West Davao City	Excellent
HDMF	Robinson's Place Imus	Excellent
HDMF	Bogo Service Desk, Cebu	Good
LGU	Mandaue City, Cebu	Good
LRA	Mandaue City, Cebu	Good
LRA	Registry of Deeds: Tagbilaran Bohol Province	Failed
LTO	San Fernando Licensing Center	Good
LTO	Tabaco District Office, Albay	Good
LTO	Pasay Licensing Center	Good
LTO	Quezon City Licensing Center	Good
PRC	Professional Regulation Commission Manila	Good
PSA	Biliran	Good
PSA	Muntinlupa City	Good

Abbreviations:

- ARTA – Anti-Red Tape Act
- RCS – Report Card Survey
- CCB – Contact Center ng Bayan
- BIR – Bureau of Internal Revenue
- GSIS – Government Service Insurance System
- HDMF – Home Development Mutual Fund
- LBP – Land Bank of the Philippines
- LGUs – Local Government Units
- LRA – Land Registration Authority
- LTO – Land Transportation Office
- PHIC – Philippine Health Insurance Corporation
- PRC – Professional Regulation Commission
- PSA-NSO – Philippine Statistics Authority-National Statistics Office
- SSS – Social Security System
- PRO – Philhealth Reginal Office